



Sustainability Policy

Crest Nicholson's purpose is to build great places for our customers, communities and the environment. We strive to improve the quality of life for individuals and communities by building attractive homes in desirable surroundings. Our focus on placemaking enables us to create sustainable communities where people and nature can thrive.

We integrate environmental, social and economic considerations into our decision-making processes and maintain high standards of corporate governance and risk management. This approach allows us to respond to stakeholder concerns, manage risk in our own operations and those of our partners and supply chain, and ultimately underpins the delivery of sustainable developments.

We are committed to:

- Engaging with stakeholders to create cohesive, integrated and sustainable communities in which people want to live, work and play
- Delivering high quality, ethical customer service at all stages of the marketing, sales and after-sales processes
- Providing information which enables customers to make sustainable lifestyle choices
- Using our exemplar projects to develop knowledge and drive performance and innovation, both within our business, the wider industry and supply chain
- Promoting skills development within our own workforce and those employed by our supply chain partners
- Progressively implementing our supply chain management and sustainable procurement policies
- Ensuring high environmental and social standards in our own business operations. We comply with all relevant social and environmental legislation as a minimum and go beyond this to work towards best practice and leadership
- Minimising the adverse environmental impacts arising during the development process and throughout the operational lifetime of the homes we build through innovative product development and sustainable construction practices. We aim to:
 - Reduce greenhouse gas emissions by progressively implementing our Climate Change Policy to drive the realisation of lower, and ultimately, zero carbon developments; and a continuous reduction of our direct and indirect emissions
 - Reduce dependence on natural resources, including raw materials, energy and water used in our operations and homes, through efficient and effective design, procurement and waste reduction
 - Protect and enhance biodiversity and ecology at our development sites
 - Prevent pollution to air, land and water through effective management.

The Sustainability Committee, chaired by our Chief Executive, monitors and reviews our progress against these commitments. Progressive targets and monitoring programmes will ensure our sustainability aspirations are delivered and will lay the foundation for continuous improvement. We

will continue to gain feedback from stakeholders to ensure our Sustainability Policy continues to reflect their expectations.

We will report our performance annually through our Annual Integrated Report, as well as other reporting mechanisms such as the CDP. We also provide sustainability data and updates on our corporate website.



Peter Truscott, Chief Executive

April 2021

The Sustainability Committee will monitor the effectiveness of this Policy, and will review it on a regular basis, annually as a minimum. This Sustainability Policy along with other issue specific policies are available on our corporate website.