

Recruitment privacy policy



Crest
NICHOLSON

We want to help people find the best role for them and to help them make the most of a range of opportunities to develop within our business. To achieve this and support people effectively, we need to collect and use a range of personal data. This privacy policy explains what personal data we will use in the recruitment process and why. Please read it – it's important to you.

Who are we?

Hopefully you've already checked us out as you want to work with us. But just in case, we're Crest Nicholson (<https://www.crestnicholson.com/about-us>). While we build homes, and employ people in many places across the UK, our head office is Crest House, Pycroft Road, Chertsey, Surrey KT16 9GN

Please note, where it's necessary, we may pass your personal data between other Crest Nicholson Group companies for the purpose of considering your application (and if you are successful, as part of your employment).

Why we process your personal data

We need to collect and process sufficient personal data about you to consider your application for a vacancy. This includes:

- to assess your suitability for any vacancy you apply for
- to make offers of employment and provide contracts if you are successful in your application
- to meet legal obligations (such as payroll, tax, benefits)
- to determine that you are eligible to live and work in the UK
- to monitor compliance with anti-discrimination legislation and our policies
- to consider you for alternative vacancies
- to help us improve our recruitment practices

Please consider that if you are unable to provide us with sufficient personal data, we may be unable to assess your suitability for the job applied for or to communicate with you. As your application progresses, we may need to ask you for more personal data. We will let you know what the consequences will be if we are unable to obtain and process personal data about you.

What personal data we collect about you

As part of the recruitment process we may collect:

- **biographical information about you** - such as your name, address, date of birth, gender, preferred languages
- **your contact details** - telephone numbers, email address, postal address
- **employment history** - your CV or résumé, application form details, records of education, qualifications, skills and training
- **information to identify you** - national insurance or other identification number, your visa, passport or permission to work documentation

- **sensitive personal information** - health details (including any disabilities that effect your ability to perform your work and that we need to assess and help us consider your workplace needs) and information about your ethnic origin (see equal opportunities below)
- **suitability for employment** - interview notes, references, the results of criminal records (we will ask for your consent to do this at the reference/pre-employment stage if it is required)
- **equal opportunities and anti-discrimination** – we may ask you to provide details of your ethnic origin via our Equal Opportunities Form and whether you have been long-term unemployed. You do not have to supply this information. We process it strictly for the purposes of providing equality of opportunity for all, and for monitoring compliance with anti-discrimination legislation.
- **financial information** – if you are successful in your application, your bank details so we can ensure we pay you on time

How long do we keep your personal data for?

We will keep records of your personal data only as long as it is necessary to process your application and to employ you. Please note that if your application is not successful, we will keep your personal data for up to 3 years after the recruitment process has ended. We do this so we can consider you for other suitable vacancies that might become available. You can ask us to erase this information at any time if that is your preference.

If you send us your personal data on an unsolicited basis, for example, submitting a CV that is not connected to a specific role for which we are recruiting, we will retain your personal data for 12 months.

Who we may share your personal information with

Like many companies, we use third parties to process personal data on our behalf (such as IT hosting or recruitment software companies) – these are called ‘data processors’. We have contracts, policies and procedures in place to ensure these companies safeguard personal data entrusted to them, and to only use it under our instructions and for the purposes outlined in this notice.

Your rights in relation to the personal information we collect

If you are situated in the EU, from May 2018 you will have certain rights in relation to your personal data. Please be aware that certain exceptions apply to the exercise of these rights and so you will not be able to exercise these in all situations.

- (a) **Subject Access:** You have a right to be informed if we are processing personal data about you, and if so, to obtain a copy of any personal data held about you by Crest Nicholson. We will seek to comply with any ‘subject access’ request within 1 month of the request being received by us (subject to certain exemptions).
- (b) **Rectification:** You can ask us to correct any inaccurate or incomplete personal data.
- (c) **Erasure:** You can ask us to erase personal data in certain circumstances and we will take reasonable steps to inform other controllers that are processing the data that you have requested the erasure of it.
- (d) **Withdrawal of consent:** You can withdraw any consents to processing that you have given us and prevent further processing if there is no other ground under which Crest Nicholson can process your personal data.

- (e) **Restriction:** You can require certain personal data to be marked as restricted whilst complaints are resolved and also restrict processing in certain other circumstances.
- (f) **Right to object:** You can object to the processing of your personal data that is based on our legitimate interests (including profiling) or done for research and statistical purposes. You also have the right to object to the use of your personal data for direct marketing purposes (including profiling).
- (g) **Portability:** Where we rely on your consent to process your personal data or where processing is necessary for the performance of a contract, you can ask us to provide you with the personal data in a format that will allow you to transmit it to a third party electronically.
- (h) **Raise a complaint:** You can raise a complaint about our processing with the data protection regulator in the UK (the Information Commissioner's Office)
- (i) **Rights related to automated decision making, including profiling:** In certain circumstances you have the right not to be subject to automated decision making and/or profiling. (Note this does not apply in circumstances where processing is necessary for entering into or for the performance of a contract with you).

Your contact for any queries

The Company Secretary is responsible for data protection within Crest Nicholson and should be contacted if you have any queries regarding this notice. The contact details are set out below:

Company Secretary: Kevin Maguire

Location: Crest House, Pycroft Road, Chertsey, Surrey, KT16 9GN Phone: 01932 580 555

Email: privacy@crestnicholson.com